main products of HTL during 92-93 (as on 1-3-93) is as under :—

(i)	Electronic Teleprinters	9,564 Nos.
(ii)	Main Distribution Frames	2,99,900 Lines
(iii)	C-DOT Switchtion Frames	2,99,900 Lines

(b) HTL is in profit.

(c) Yes, Sir.

(d) Demand pending for supply as on 1-2-93 is 2710 Nos. There is no further demand of Electronic Teleprinters.

Modernising the Postal Services in the Country

3399. SHRI SURESH PACHOURI :
SHRI SATISH PRADHAN :

Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether Government are considering to improve and modernise postal services and have appointed a panel for the purpose;

(b) if so, what are the details of proposal finalised, composition of the panel, task assigned and period for submission of the report;

(c) what steps are being taken to meet the challenges posed by the private agencies and improve the competitiveness of speed post organisation of the Department to serve the consumers better and cheaper;

(d) whether Government are considering structural changes for strengthening speed post organisation; if so, what are the details thereof; and

(e) whether Government are considering formation of Zonal/District Committees for involvement of publicmen in effective improvement in the working of postal department and the pattern of Telecommunication; if so, what are the details thereof ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM) : (a) and (b) Improvement and modernisation of postal services are constantly engaging the attention of the Department. While a Social Audit Panel was constituted to consider how best Social needs could be met and public grievances redressed, no panel has been appointed specifically for the purpose of modernisation.

(c) To serve the customers better, the Govt. makes an on going market analysis of the customer needs and positions Speedpost services accordingly. Constant monitoring and quality control is also carried out to check cases of delays in transit and to eliminate the causes.

(d) while various options in this regard are considered from time to time there are no specific proposals at present for structural changes.

(e) There is no proposal to form any Zonal/District Commiittee. However to have direct interaction with the Members of the public Dak Adalats/Post Forums have been constituted which are held periodically.

Speed Post Service in the Country

3400. SHRI V. HANUMANTHA RAO: Will the Minister of COMMUNICATIONS be pleased to state :

(a) what are the names of the cities where the Speed Post System is available presently;

(b) whether it is a fact that there has been deterioration in the Speed Post services since their inception and it takes more than 48 hours for a letter to reach from Delhi to towns in the Southern States through Speed Post; and

(c) if so, what steps are being taken to streamline the Speed Post delivery system ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM) : (a) The information is furnishsed in the Statement (*see* below).

(b) No, Sir. Barring a few cases where the prescribed delivery norms may have been exceeded due to train/air line delays, it is not a fact that the Speed Post Service has deteriorated.

(c) Does not arise.